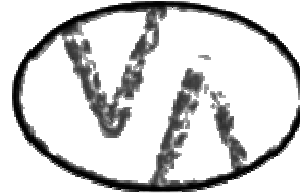For immediate release:

PHASE 4 DESIGN, INC PROVIDES TARGETED TRAINING / DESIGN FOR NEW RoIP DISPATCH CENTER.

Dateline: Oct 21, 2010...Kenmore, WA
Contact Company: Phase 4 Design, Inc.
Contact Name: Dave Grant
Contact Phone: 425-402-7308
Contact Website: www.phase4.org

Oct 21, 2010 – Kenmore, WA – Dave Grant, President of Phase 4 Design, Inc. announces the company delivered targeted training / design services to the technical team for a new Telex based Fire Dispatch System to be located in Whitehorse, Yukon Territory. The new system will have multiple dispatch points that will share multiple resources including radio and telephone interconnection.

In this case, Phase 4 Design, Inc. provided a multi-day targeted training session that used the planned Fire Dispatch System as the focus of the training. The class did an end to end design, including console layout and telephone interconnect, all with the goal of simulating what the team will do in the near future for the new Dispatch System.

The end result was that the Radio Technicians and the IT Network Administrators in the training session had a common vision of what was required to make an RoIP based Dispatch System operate. And possibly more important, a basic working prototype designed and built by the students in the class, with their equipment.

RoIP or "Radio over Internet Protocol" Systems are really quite simple in operation, Grant commented. "But in the real world there are multiple disciplines involved in the delivery of simple microphone audio to a radio for broadcast".

Phase 4 Design, Inc. is located in the Pacific Northwest, near Seattle, Washington. We have been providing solutions to complex technical problems since 1989. Our nearly 40 years of combined experience in the areas of Two-way Radio / Public Safety / Paging, Telephony, LAN / WAN Network Design and Software System Design, makes Phase 4 Design, Inc. uniquely qualified to support Telex Radio Dispatch System Design, Implementation and Maintenance. Services are available Worldwide.

For more information contact Dave Grant at dgrant@hostnw.net or call 425.402.7308. Visit our website at www.phase4.org.