

# Phase 4 Design Telex RoIP Boot Camp

## FAQ's

### **Q: How much does it cost?**

**A:** For only \$795.00 you will receive 2 days of in-depth Telex RoIP System integration training in a fun and educational environment as well as a 250+ page specialized training/reference guide.

### **Q: Where is the training presented?**

**A:** The course is presented online using a live multimedia platform called "ClickMeeting.com". This site allows us to share what's on our desktop as well as live video and audio with a chatroom for any questions to be answered in real time all on the same screen.

### **Q: What happens after I register?**

**A:** After you fill out the registration form, Phase 4 Design receives an email notification with the info you provided. Shortly after, Mike Grant from Phase 4 Designs will contact you to confirm your information and collect payment. Once payment is collected Phase 4 Design will confirm your registration through the "ClickMeeting" site and start preparing your training kit for delivery.

### **Q: How do I pay for the class?**

**A:** We can invoice the customer directly, have them pay threw PayPal as well as Visa and MasterCard. Please contact Phase 4 Design for any billing inquires.

### **Q: Does registering for a scheduled class commit me to attending that session?**

**A:** No, if you are unable to attend the class you registered for no need to worry. You will receive a link to the "ClickMeeting" site once we collect payment. With that link you are allowed to attend any scheduled class.

### **Q: What about travel costs?**

**A:** Attending the training online means **NO MONEY SPENT ON TRAVEL!!!!**

### **Q: Does this class qualify me for Telex factory certification?**

**A:** No

### **Q: Can the training be presented onsite?**

**A:** Yes, onsite training can be scheduled. Contact Phase 4 Design for more information.

### **Q: Can I get a new link to the class?**

**A:** Yes, if you need a new link to the class contact Phase 4 Design and they can send a new one.